

EXCEPTIONAL MACHINES DESERVE EXCEPTIONAL SERVICE.

THINKPLUS™ SERVICES FOR LENOVO® THINKSERVER™ SYSTEMS

THINKPLUS PRODUCTIVITY

Get your server solution productive as quickly as possible with ThinkPlus Productivity — a combination of installation, training and Priority Support, packaged together for better value in one easy part number.

- Onsite hardware installation
- Online training: Understanding Lenovo Servers
- ThinkPlus Priority Support

THINKPLUS PRIORITY SUPPORT

Consolidated support for both server hardware and in-the-box software with fast and dependable results.

- 24x7 technical phone support
- Priority call routing
- Advanced level technicians
- Basic usage and software installation support
- 9x5 onsite next business day warranty service
- Optional 4-hour response
- Optional hard disk drive retention

THINKPLUS PRIORITY SUPPORT, 90-DAY TRIAL

Priority Support is included on all new ThinkServer systems for 90 days, ensuring support during the most critical time of ownership.

ADDITIONAL SERVICES

Lenovo brings the services you need to build a successful server solution and maintain it throughout its lifecycle.

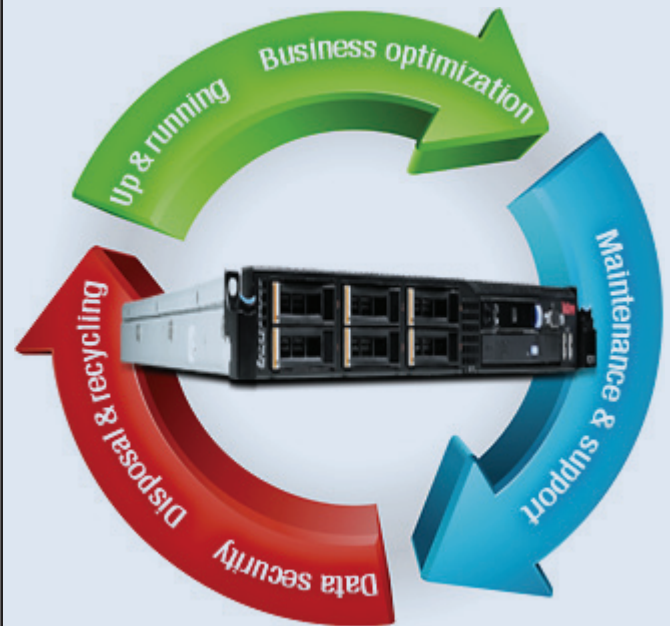
- Onsite hardware installation
- Optional 24x7, 4-hour onsite response
- Hard disk drive retention
- Online data backup: 25GB, 50GB, 100GB options
- Online training
- Standard warranty upgrades and extensions

EXCEPTIONAL MACHINES DESERVE EXCEPTIONAL SERVICE

Lenovo brings a long track record of exceptionally engineered products and award-winning services to the server market. Now you have a productive solution.

THOUGHTFULLY DESIGNED SERVICES

ThinkPlus Services for ThinkServer systems were designed with your business needs in mind. Lenovo will put your new ThinkServer to work quickly, train your employees and provide priority response for all of your service needs so you can get down to business.



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ThinkServer™ Ideas

- Easy to Use
- Easy to Install
- Easy to Expand
- Easy to Maintain

lenovo®

NEW WORLD. NEW THINKING.™

EMEA THINKPLUS™ SERVICES FOR THINKSERVER™

Tower Service Description		P/N
ThinkServer TS Series 1 Year OS NBD	3 Year Onsite Service, 9x5 Next Business Day, TS-1	40Y9080
	3 Year Onsite Service, 9x5 4 hour response, TS-1	40Y9081
	3 Year ThinkPlus Priority Support, TS-1	40Y9082
	3 Year ThinkPlus Priority 4, TS-1	40Y9083
	3 Year ThinkPlus Priority Support + HDD, TS-1	40Y9681
	3 Year ThinkPlus Priority 4 + HDD, TS-1	40Y9682
	3 Year ThinkPlus Productivity, TS-1	40Y9109
ThinkServer TS Series 3 Year OS NBD	3 Year Onsite Service, 9x5 4 hour response, TS-3	40Y9084
	3 Year ThinkPlus Priority Support, TS-3	40Y9085
	3 Year ThinkPlus Priority 4, TS-3	40Y9086
	5 Year ThinkPlus Priority Support, TS-3	40Y9669
	5 Year ThinkPlus Priority 4, TS-3	40Y9670
	3 Year ThinkPlus Priority Support + HDD, TS-3	40Y9683
	3 year ThinkPlus Priority 4+ HDD, TS-3	40Y9684
	5 Year ThinkPlus Priority Support + HDD, TS-3	40Y9685
	5 Year ThinkPlus Priority 4 + HDD, TS-3	40Y9686
3 Year ThinkPlus Productivity, TS-3	40Y9111	
ThinkServer TD Series 1 Year OS NBD	3 Year Onsite Service, 9x5 Next Business Day, TD-1	40Y9087
	3 Year Onsite Service, 9x5 4 hour response, TD-1	40Y9088
	3 Year ThinkPlus Priority Support, TD-1	40Y9089
	3 Year ThinkPlus Priority 4, TD-1	40Y9716
	3 Year ThinkPlus Priority Support + HDD, TD-1	40Y9687
	3 Year ThinkPlus Priority 4 + HDD, TD-1	40Y9688
	3 Year ThinkPlus Productivity, TD-1	40Y9113
ThinkServer TD Series 3 Years OS NBD	3 Year Onsite Service, 9x5 4 hour response, TD-3	40Y9091
	3 Year ThinkPlus Priority Support, TD-3	40Y9092
	3 Year ThinkPlus Priority 4, TD-3	40Y9093
	5 Year ThinkPlus Priority Support, TD-3	40Y9671
	5 Year ThinkPlus Priority 4, TD-3	40Y9672
	3 Year ThinkPlus Priority Support + HDD, TD-3	40Y9689
	3 year ThinkPlus Priority 4+ HDD, TD-3	40Y9690
	5 Year ThinkPlus Priority Support + HDD, TD-3	40Y9691
	5 Year ThinkPlus Priority 4 + HDD, TD-3	40Y9692
3 Year ThinkPlus Productivity, TD-3	40Y9115	
All Systems	Online Training, Understanding Lenovo Servers (EN)	40Y9150
	Online Training, Understanding Systems Management (EN)	40Y9717
	Installation, ThinkServer HW Only	40Y9107
	Server Lenovo Online Backup 25GB 1 Yr	40Y9553
	Server Lenovo Online Backup 50GB 1 Yr	40Y9554
Server Lenovo Online Backup 100GB 1 Yr	40Y9555	

Rack Service Description		P/N
ThinkServer RS series 1 Year OS NBD	3 Year Onsite Service, 9x5 Next Business Day, RS-1	40Y9094
	3 Year Onsite Service, 9x5 4 hour response, RS-1	40Y9095
	3 Year ThinkPlus Priority Support, RS-1	40Y9096
	3 Year ThinkPlus Priority 4, RS-1	40Y9097
	3 Year ThinkPlus Priority Support + HDD, RS-1	40Y9693
	3 Year ThinkPlus Priority 4 + HDD, RS-1	40Y9694
	3 Year ThinkPlus Productivity, RS-1	40Y9720
ThinkServer RS series 3 Years OS NBD	3 Year Onsite Service, 9x5 4 hour response, RS-3	40Y9098
	3 Year ThinkPlus Priority Support, RS-3	40Y9099
	3 Year ThinkPlus Priority 4, RS-3	40Y9100
	5 Year ThinkPlus Priority Support, RS-3	40Y9673
	5 Year ThinkPlus Priority 4, RS-3	40Y9674
	3 Year ThinkPlus Priority Support + HDD, RS-3	40Y9695
	3 year ThinkPlus Priority 4+ HDD, RS-3	40Y9696
	5 Year ThinkPlus Priority Support + HDD, RS-3	40Y9697
	5 Year ThinkPlus Priority 4 + HDD, RS-3	40Y9698
3 Year ThinkPlus Productivity, RS-3	40Y9722	
ThinkServer RD series 1 Year OS NBD	3 Year Onsite Service, 9x5 Next Business Day, RD-1	40Y9675
	3 Year Onsite Service, 9x5 4 hour response, RD-1	40Y9676
	3 Year ThinkPlus Priority Support, RD-1	40Y9677
	3 Year ThinkPlus Priority 4, RD-1	40Y9678
	3 Year ThinkPlus Priority Support + HDD, RD-1	40Y9699
	3 Year ThinkPlus Priority 4 + HDD, RD-1	40Y9700
	3 Year ThinkPlus Productivity, RD-1	40Y9705
ThinkServer RD series 3 Years OS NBD	3 Year Onsite Service, 9x5 4 hour response, RD-3	40Y9101
	3 Year ThinkPlus Priority Support, RD-3	40Y9102
	3 Year ThinkPlus Priority 4, RD-3	40Y9103
	5 Year ThinkPlus Priority Support, RD-3	40Y9679
	5 Year ThinkPlus Priority 4, RD-3	40Y9680
	3 Year ThinkPlus Priority Support + HDD, RD-3	40Y9701
	3 year ThinkPlus Priority 4+ HDD, RD-3	40Y9702
	5 Year ThinkPlus Priority Support + HDD, RD-3	40Y9703
	5 Year ThinkPlus Priority 4 + HDD, RD-3	40Y9704
3 Year ThinkPlus Productivity, RD-3	40Y9724	

 www.lenovo.com/thinkserver/europe

THINK SAVINGS. THINK LENOVO.

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Availability: All offers subject to availability. Lenovo reserves the right to alter product offerings and specifications at any time without notice. Lenovo is not responsible for photographic or typographic errors.

Supported Countries: Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Greece, Hungary, Ireland, Israel, Italy, Netherlands, Norway, Poland, Portugal, South Africa, Spain, Sweden, Switzerland, Turkey, UK. Lenovo Online Backup available in Austria, France, Germany, Ireland, Italy, South Africa, Spain, Switzerland and United Kingdom only.

Limited Warranty: Support unrelated to a warranty issue may be subject to additional charges. **Warranty Information:** For copy of applicable product warranties, write to: Warranty Support Dept., EMEA Services, Lenovo, Eisteinova 21, 851 01 Bratislava, Slovakia. Lenovo makes no representation or warranty regarding third-party products or services. **Trademarks:** Lenovo, the Lenovo logo, ThinkServer, ThinkPad, ThinkVantage, ThinkPlus and Rescue and Recovery are trademarks of Lenovo. Microsoft, Windows and Windows Server are trademarks of Microsoft Corporation. Other company, product and service names may be trademarks or service marks of other companies. ©2009 Lenovo. All rights reserved. Information is subject to change without notice. Consult your local Lenovo representative or business partner for information on offerings available in your area.

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